

AquaGuard Basement Systems

Responsible Contracting

Systems

A Service Company with Integrity, A Contractor who Cares

Name: Dr. / Mrs. Charles C. HAYS, Jr.
Address: 1261 Turtle Creek Court
City/State/Zip: Lawrenceville GA 30043-6994
Email Address: hays3450@bellsouth.net

Thank you for choosing AquaGuard Basement Systems. Our customer's opinions and recommendations are important to us. Please take a few minutes of your time to answer the following questions and make any comments you wish about the work we did for you. We have enclosed a stamped, addressed envelope for your convenience.

How satisfied are you with the work we performed? Completely Satisfied
What do you think of our installation crews? Very professional / extremely competent!
How was the experience you had with our office staff? Excellent!
What are your thoughts on our salesperson? Very personable / extremely knowledgeable.
Was the area cleaned satisfactory? Yes
How did you learn about us? Yellow page / also our son Gray Martin Hays has used your service.
Have you ever heard of us or seen our name anywhere else? No.
May we use you as a reference? Yes

Overall, what were the top one or two reasons you hired us instead of another company? (1) Reputation
(2) Complete assurance of the quality of your work from our son, who is a former customer.

Comments or Recommendations: Keep doing what you are doing! It is refreshing to encounter a business firm that adheres to exemplary performance!

In the operation of AquaGuard Basement Systems we strive to give the most complete, prompt, and expert service. If you have any questions or concerns, please do not hesitate to call us. We appreciate your taking the time to complete this survey.

Date work completed 10/28/08 Crew: George

Salesperson Gene Hammer



w/i

