

# AquaGuard Basement Systems

Responsible Contracting

A Service Company with Integrity, A Contractor who Cares

Name: JOHN RIGBY  
Address: 2628 FLAIR KNOLL DR NE  
City/State/Zip: ATLANTA, GA. 30345  
Email Address: JACKOFAT1@comcast.net

Thank you for choosing AquaGuard Basement Systems. Our customer's opinions and recommendations are important to us. Please take a few minutes of your time to answer the following questions and make any comments you wish about the work we did for you. We have enclosed a stamped, addressed envelope for your convenience.

How satisfied are you with the work we performed? Seem to have done an excellent job  
Proof will be when the heavy spring rains come.  
What do you think of our installation crews? Very courteous and knowledgeable.  
How was the experience you had with our office staff? Excellent - Courteous, efficient & personable  
What are your thoughts on our salesperson? Pleasant, personable and believable  
Was the area cleaned satisfactory? YES  
How did you learn about us? North Atlanta Home Reports and recommendation of realtor.  
Have you every heard of us or seen our name anywhere else? checked company out on BBB and web  
May we use you as a reference? YES

Overall, what were the top one or two reasons you hired us instead of another company? Interviewed your top competitor but was more comfortable with AquaGuard's people. Prices about same.

Comments or Recommendations:

Your company is easy to deal with. I would recommend AquaGuard to anyone needing waterproofing assistance.

In the operation of AquaGuard Waterproofing Contractors, Inc. we strive to give the most complete, prompt, and expert service. If you have any questions or concerns, please do not hesitate to call us. We appreciate your taking the time to complete this survey.

Date work completed 4-17-06

Crew: Ken, Miguel, Javier

Salesperson Brandon



I QUIT!

