

# AquaGuard Basement Systems

Responsible Contracting **Systems**  
A Service Company with Integrity, A Contractor who Cares

Name: John Marshall  
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Thank you for choosing AquaGuard Basement Systems. Our customer's opinions and recommendations are important to us. Please take a few minutes of your time to answer the following questions and make any comments you wish about the work we did for you. We have enclosed a stamped, addressed envelope for your convenience.

How satisfied are you with the work we performed? Extremely!  
What do you think of our installation crews? polite, courteous, prompt  
How was the experience you had with our office staff? thorough, courteous  
What are your thoughts on our salesperson? helpful, honest, polite, prompt  
Was the area cleaned satisfactory? Yes  
How did you learn about us? TV Ads  
Have you every heard of us or seen our name anywhere else? no  
May we use you as a reference? No  
Overall, what were the top one or two reasons you hired us instead of another company?  
honesty, forthright, thorough, professional

Comments or Recommendations:  
Perfect experience, performance exactly as promised. The job was much more labor intensive than I expected.

In the operation of AquaGuard Waterproofing Contractors, Inc. we strive to give the most complete, prompt, and expert service. If you have any questions or concerns, please do not hesitate to call us. We appreciate your taking the time to complete this survey.

Date work completed 4-14-06 Crew: Oscar, JT, TJ  
Salesperson Aene Karamer



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